

DW 08-098

**Leighton, Adele**

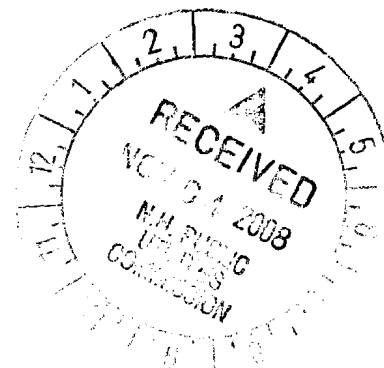
**From:** Smith, Kim on behalf of PUC  
**Sent:** Tuesday, November 04, 2008 3:32 PM  
**To:** Leighton, Adele; Howland, Debra; Noonan, Amanda; Naylor, Mark; Raymond, Margaret  
**Subject:** FW: water rates

I have attached an internet e-mail from our PUC account regarding Docket No. DW 08-098, Aquarion Water Company.

--Kim

-----Original Message-----

**From:** Chrissy O'Keefe [mailto:chrissyokeefe@hotmail.com]  
**Sent:** Tuesday, November 04, 2008 12:15 PM  
**To:** PUC  
**Subject:** water rates



I am writing to argue against an increase in rates from Aquarion.

A 21% increase in rates is unheard of and unacceptable. Water is a public health concern and we should not bear the burden of new plant costs. I believe the company should be responsible for their own improvements and no customer should have to pay for "proposed" conservation measures. This is not specific and not soluble: a company has an obligation to maintain conservation efforts and should not make its customers pay.

Furthermore, there is no cost analysis included in the home mailing, nor any proof of a better product. It's just not good business. Perhaps local municipalities need to take over the water companies, or at least open up a fair market rather than having town people pay a 21% increase to one company.

The increase in electricity and oil costs lately is bad enough. The evidence points to the fact that the oil companies have reaped enormous profits on the recent oil prices, and I fear that other utilities want to realize those gains. Let's not make the same mistake here. Do not make our water more expensive; we need it to live.

Christine O'Keefe  
50 Dearborn Ave  
Hampton, NH 03842

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